

SHARED VALUE REPORT

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2024

Aggregate executive summary
of the ONCE Social Group

Dear friends

Words have always had the power to connect us, to build, and to bridge distances. For blind people, those words become raised **dots** that open the world to us. These lines are inspired by the **six dots** that make up braille—which celebrates its 200th anniversary this year—and which have allowed blind people like me to share who we are, what we do and what we dream of.

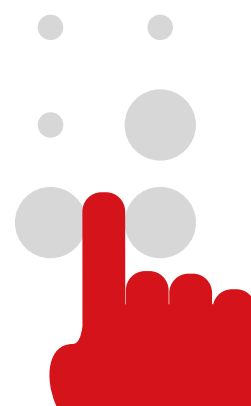
And since these dots guide us—just as a blind person’s fingers follow the raised letters in a braille text—let me start with what matters most: people. In 2024, we surpassed the milestone of 75,000 employees and **closed the year with 77,000 professionals in quality, inclusive, dignified and sustainable jobs. Of those, 5,064 were new jobs created within Grupo Social ONCE.** Sixty percent of our workforce are people with disabilities, and 45% are women—figures that clearly **underline** our mission, our vision, and the achievements of which we are so proud.

We do all this from a **place of unity—bringing together ONCE, Fundación ONCE, and Ilunion,** our three core areas of action. Together, they reached historic highs in wealth generation, and even more importantly, in inclusion and social progress. For example, we’ve expanded services to legally resident blind people and asylum seekers in Spain. We’ve launched the Fundación ONCE for Low Vision. And we’re working to have braille recognised by UNESCO as Intangible Cultural Heritage of Humanity.

I’ll end not with a full stop, but with a **comma**—a continuation of Grupo Social ONCE’s commitment to strengthening its leadership in socially focused and people-centred business management, with a special focus on people with disabilities or at risk of exclusion. All we ask is a single **point of trust**—and we’ll return it multiplied **by six or even a thousand.**




Miguel Carballada Piñeiro
President of Grupo Social ONCE



ONCE Social Group

The world's largest provider of social services for blind and disabled people. The world's leading job creator for people with disabilities. **The fourth-largest non-governmental employer in Spain—for people with and without disabilities.**

Leaders in a concept of social economy that puts people first. We are fully committed to a model that blends social, **foundational and business approaches equally, building a global brand** rooted in the identity of each area and unified by shared purpose and vision.

ONCE

A global benchmark in promoting the autonomy of blind and visually impaired people. Its mission is based on the management of secure, socially responsible lotteries, under strict public oversight, with 100% of proceeds reinvested into social programs.

Fundación ONCE

Founded in 1988 to extend support to all people with disabilities, **promoting inclusion through three key pillars: training, employment, and universal accessibility.**

Ilunion

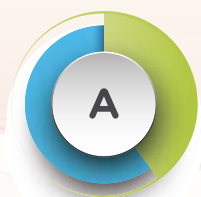
The business arm of the Group, with operations designed for economic and social balance, diversification, and sustainability—**focused on creating jobs for people with disabilities and those at risk of exclusion.**

More Inclusive, Diverse Employment

In 2024, we added 5,064 new professionals, growing at 7.1%—twice the national average. This growth prioritized people with disabilities and those at risk of exclusion, including groups with additional barriers. We also see diversity as a strength.

By year-end, our workforce included 45,678 people with disabilities—of whom 9,363 have intellectual or psychosocial disabilities—and we now represent more than 120 nationalities.

Employment by sex



A) Women	34,654	45%
B) Men	42,302	55%
Total	76,956	



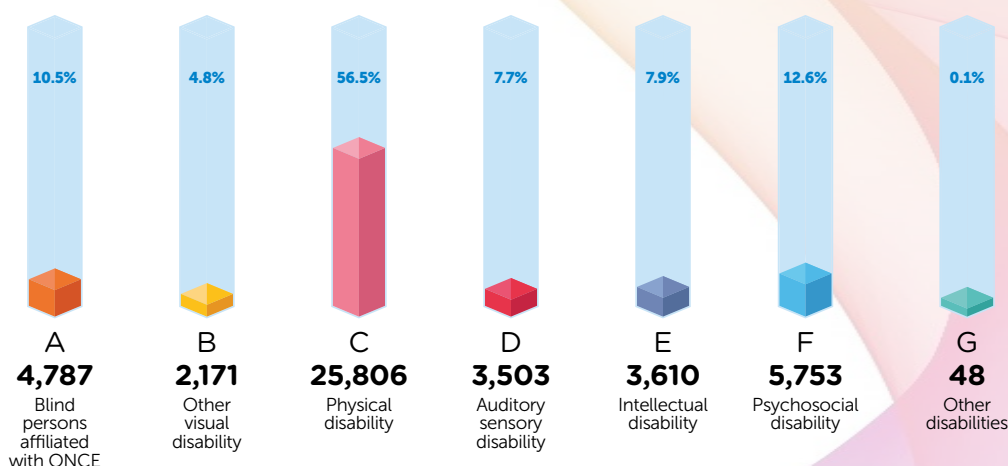
Employment by disability



A) Persons without disabilities	31,278	40.6%
B) Persons with disabilities	45,678	59.4%
Total	76,956	



Employment by disabilities



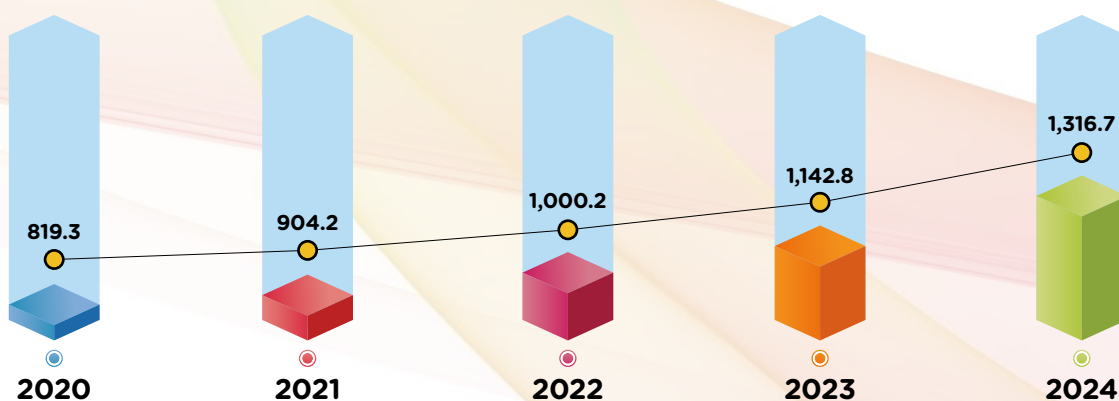
Total persons with disabilities: 45,678

A Shared Vision

Our social and economic model **is an engine for growth, allowing us to lead in social economy while staying true to our founding purpose.**

Economic Figures

Ilunion



Sales in millions of euros.

Fundación ONCE

Total revenue (millions of euros) 2024

ONCE	88.6
ESF	24.0
Private donations	1.8
Other income*	24.4
Total	138.8

Total expenses (millions of euros) 2024

Employment and Training Plan	103.0
Accessibility Plan	33.7
Administrative Expenses	1.7
Total	138.4
Surplus	0.4

Responsible, Social Gaming

The sale of lottery products generates resources that are entirely allocated to the social purposes of **ONCE Social Group**. And we are committed **to the principles of responsible gaming**, complying with the strictest controls and standards in all its lotteries, platforms, and channels.

56.2%
Prize payouts

22.3%
Salaries and social charges
for sales agents

5.8%
Social service benefits
for affiliated individuals

3.2%
Fundación ONCE
and other disability groups

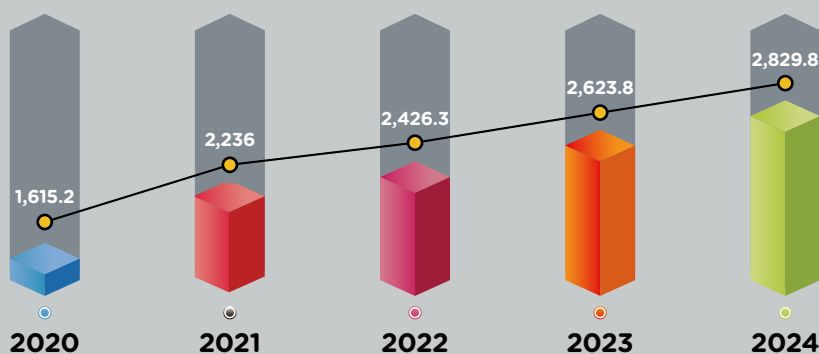
8.5%
Indirect gaming
expenses

2.7%
Surplus

1.3%
Commissions and compensations
- CFC and Internet Channel

€1,59
billion euros
distributed
in prizes.

ONCE lottery sales revenue
(in millions of euros).



Key Figures

World's top employer of people with disabilities; 4th largest non-governmental employer in Spain

€254

million invested directly in social programs.

Services provided to
71,444
blind individuals, including **3,359** new members in 2024.

77,000
employees,
60% with disabilities,
45% women.

Ilunion
celebrated **10** years with record revenue fuelling job creation.

Fundación ONCE approved
2.234
projects on employment, training, and accessibility, distributing €136.7 million.

602,133
hours of training delivered.



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